

VeriCall Covid19 Risk assessment

Date of next review: 23/09/2020 Date assessment was carried out: 23/03/2020

What are the hazards?	Who might be harmed and how?	What are you already doing to control the risks?	What further action do you need to take to control the risks?	Who needs to carry out the action?	When is the action needed by?	Done
Transmission of Covid19 by hands	All staff in the case of a confirmed case onsite	Hand sanitiser available at all workstations. VeriCall will supply disposable Nitrile gloves which must be worn at all times by staff in operational areas		Adam Taylor	23/03/2020	Done
Transmission of Covid19 through shared equipment	All staff in the case of a confirmed case onsite	VeriCall staff will clean all workstations, communal areas, door/window		All VeriCall managers	23/03/2020	Done



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		handles every two hours during the operating hours-currently 24x7, using sanitising spray which passes EN1276 with a contact time of 30 seconds under dirty conditions.				
Transmission of Covid19 through breath	All staff in the case of a confirmed case on site	Wearing of facemasks is mandatory when onsite at VeriCall. One facemask will be issued at the start of every shift and must be disposed of on exit. Facemasks provided by VeriCall cannot be reused.		Adam Taylor	23/03/2020	Done



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Transmission of Covid19 in communal areas	All staff in the case of a confirmed case onsite	VeriCall management will assign breaks on a schedule to ensure the number of people on break at any one time is within limits to maintain appropriate physical distancing in breakout areas.		Adam Taylor	23/03/2020	Done
Transmission of Covid19 through proximity with colleagues	All staff in the case of a confirmed case onsite	VeriCall have implemented a desk on/desk off policy to ensure physical distancing in the workplace. This ensures that staff have appropriate physical distancing between them and their nearest	Additional cough guards have been ordered and will be onsite Friday 15th May	Adam Taylor	15/05/2020	Pending



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		colleague in operational areas.				
Transmission of Covid19 through high risk interactions of staff outside the workplace	All staff in the case of a confirmed case onsite	All employees should provide 48 hours' advance notice of any hospital or GP surgery visits. Again, this will enable VeriCall to assess any risk profile should that site be impacted by COVID-19 after visiting.		Adam Taylor	23/03/2020	Done
Transmission of Covid19 through site visits from non VeriCall staff	All staff in the case of a confirmed case onsite	No unplanned visitors shall be authorised to be on site. All visitors should be approved by senior management.		Adam Taylor	23/03/2020	Done



More information on managing risk: www.hse.gov.uk/simple-health-safety/risk/

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